



Safe Standing Policy

Issue date: Season 2024.25

Review date: Annually

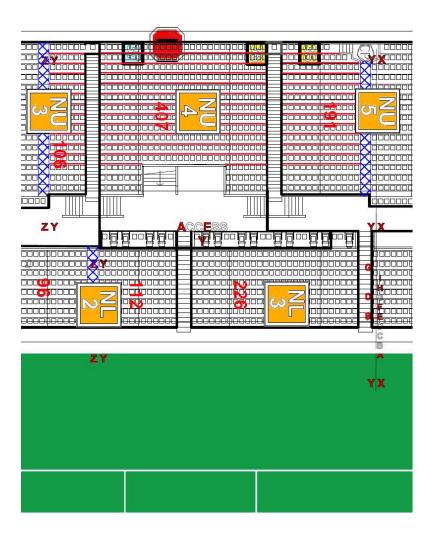
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Background

In the spring of 2022, the UK Government gave approval to the Sports Ground Safety Authority (SGSA) to allow licensed standing areas in the EFL Championship and Premier League. Since then, dozens of clubs have applied for, and installed new standing sections in their grounds.

In the summer of 2024, to further improve safety controls in the stadium, the Club have installed independent barriers in sections of the home and away stands. Specifically, these areas are:

Away allocation:



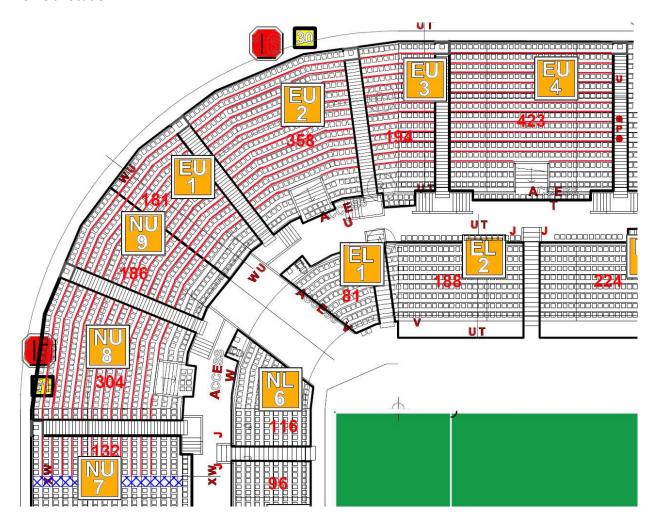
NU3, Rows N-Y = 61 seats

NU4, Rows N-Y = 337 seats

NU5, Rows N-Y = 149 seats

Total away seats = 547

Home allocation:



NU7, Rows N-Y = 49 seats

NU8, Rows N-Y = 264 seats

NU9, Rows N-Y + top of corner tunnel = 169 seats

EU1, Rows N-Y = 153 seats

EU2, Rows N-Y = 310 seats

EU3, Rows N-Y = 149 seats

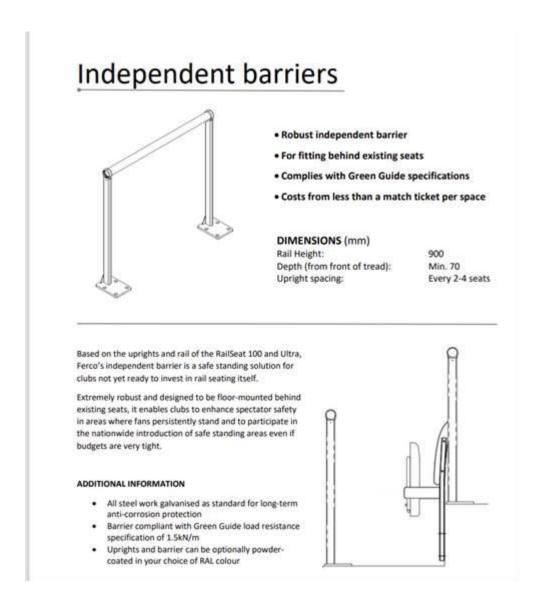
EU4, Rows N-Y = 337 seats

Total home seats = 1,431

Total seats for barrier instillation = 1,978

Technical Specifications

The barriers are made up of 50mm x 25mm box section uprights, and 43mm tubular steel cross-rails which are galvanised steel finished to match the existing stadium barriers. The design of the barriers, as well as the fixing methodology, has been agreed with the Sports Ground Safety Authority and Licensing Authority:



Supporting Documents

In accordance with the SGSA's Supplementary Guidance Document SG01 – Safe Standing in Seated Areas, the Club must meet strict criteria to offer licensed standing to the above areas in the ground. These include, but are not limited to:

- Fans must be able to sit or stand in licensed areas the seats cannot be locked in the 'up' or 'down' position.
- There must be one seat/space per person.
- The licensed standing areas must not impact the viewing standards of other fans, including disabled fans.

The Club has completed P and S Factor questions, which fully incorporates the new safe standing areas. The successful instillation and testing of the independent barriers has been completed, and the P and S Factors for safe standing areas is at 1.0.

Code of Conduct Risk Assessment

A Safe Standing Code of Conduct must also be enforced by ground management, to maintain high standards of spectator behaviour in the proposed areas.

The Club's Safe Standing Code of Conduct for standing spectators is as follows:

- 1. Be respectful towards stewards, staff and other supporters at all times.
- 2. Continue to follow the instructions of stewards, staff and Police, who are there to ensure your safety and an enjoyable experience for everyone.
- 3. Always have your ticket available for any necessary secondary ticket checks.
- 4. Do not permit or support any non-safe standing ticket holders to gain entry into safe standing areas.
- 5. Do not climb or stand on the barrier(s), seat(s) or other infrastructure.

6. Unless using the facilities, occupy the space in front of the individual seat allocated on your ticket.

Do not migrate to a different space within the safe standing area.

7. Do not stand in or block aisles and/or vomitories. These are for access and egress only.

8. Do not engage in overcrowding, surging or crushing in the safe standing area.

9. Do not engage in vigorous movement in a stationary crowd. Supporters who sway, jump up and

down or slam into each other could cause crushing or a progressive crowd collapse.

10. Behave appropriately in the stand. Anti-social behaviour, or any form of direct or indirect

discrimination, victimisation or harassment will not be tolerated.

Stewards must ensure that only relevant ticket holders are admitted into the above licenced standing

areas.

Spectators who fail to comply with this Code of Conduct may be ejected from the ground, and may be

subject to sanction under the Club's Acceptable Behaviour Policy.

This policy is available to read on the Club's website and will be subject to ongoing review by the

Stadium Safety Team.

Jamie Gibbons

Operations Manager